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PTO/SB/08A (08-00)

Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Complete if Known			
		Application Number	09/730,671		
		Filing Date	12/06/2000		
		First Named Inventor	Tindal et al.		
		Group Art Unit	2152		
		Examiner Name	M. An		
Sheet	1	of	2	Attorney Docket Number	CNTW-004/00US

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
KL		5,159,685		Kung	10/27/1992
KL		5,764,955		Doolan	06/09/1993
KL		5,961,594		Bouvier et al.	10/05/1999
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KL		6,182,094 B1		Humpleman et al.	01/30/2001
KL		6,198,479 B1		Humpleman et al.	03/06/2001
KL		6,269,398 B1		Leong et al.	07/31/2001
KL		6,349,306 B1		Malik et al.	02/19/2002
KL		6,381,631 B1		Van Hoff	04/30/2002
KL		6,393,425 B1		Kelly, Stephen	05/21/2002
KL		6,442,608 B1		Knight et al.	08/27/200
KL		6,449,638 B1		Wecker et al.	09/10/2002

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KL		WO	95/08794		Gilbert, et al.	03/30/1995	
KL		WO	95 24802 A		British Telecom; Cox, Simon Andrew (GB); Gittins, Christopher John	09/14/1995	
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KL		GB	2 368 692 A		Jacobs et al.	05/08/2002	
KL		WO	02/47332 A2		Tindal et al.	06/13/2002	

Examiner Signature	<i>Kerry L.</i>	Date Considered	7/11/05
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				Group Art Unit	2152
Examiner Name	M. An				
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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
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TL		5,519,704		Farinacci et al.	5/21/96
TL		5,796,732		Mazzola et al.	8/18/98
TL		5,832,503		Malik et al.	11/3/98
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		Filing Date	12/06/2000
		First Named Inventor	Tindal
		Group Art Unit	2154
Examiner Name	K.S. LIN		
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Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
7LL		"FFST/2 Generic Alert Router for LAN and SNA Transports," IBM Technical Disclosure Bulletin, IBM Corp. New York, US, vol. 34, no. 11, 1 April 1992, pgs. 467-468, XP000303331, ISSN: 0018-8689	
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7LL		ISM Customer - Aware™ Fault and Performance Management; CoManage Corporation; As of December 5, 2000 (2 pages)	
7LL		ISM Customer - Aware™ Provisioning; CoManage Corporation; As of December 5, 2000 (2 pages)	
7LL		ISM Customer - Aware™ Query; CoManage Corporation; As of December 5, 2000 (2 pages)	
7LL		ISM Customer - Aware™ Service Profiling; CoManage Corporation; As of December 5, 2000 (2 pages)	
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7LL		PCT/US 01/45670 - International Search Report dated 12/20/2002	
7LL		PCT/US 01/45671 - International Search Report dated 10/16/2002	
7LL		PCT/US 01/45671 - Written Opinion dated 12/13/2002	
7LL		PCT/US 01/45672 - International Search Report dated 04/14/2003	
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Examiner Signature	<i>Kerry Z</i>	Date Considered	7/12/05
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¹ Unique citation designation number.

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PTO/SB/08A (08-00)

Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		<i>Complete if Known</i>	
		Application Number	09/730,671
		Filing Date	12/06/2000
		First Named Inventor	Tindal
		Group Art Unit	2154
		Examiner Name	K.S. LIN
Sheet	1 of 6	Attorney Docket Number	CNTW-004/00US

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Examiner Signature	<i>[Signature]</i> Kerry Zi	Date Considered	7/13/05
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